

Rose Electronics Distributing Co., Inc.

Quality System Manual

MAN-02

GENERAL			
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Introduction			

ROSE Electronics developed and implemented a quality management system to demonstrate its ability to provide consistently product that meets customer and applicable regulatory requirements, and to address customer satisfaction through the effective application of the system, including continual improvement and the prevention of nonconformity. The quality system complies with the international standard ISO 9001-2000.

The Quality System Manual (MAN) is divided into eight sections modeled on the sectional organization of the ISO 9001-2000 standard. Sections are further subdivided into several subsections representing main quality system processes or activities. Supplemental Information (SUP) follows the appropriate sections of the manual to further enhance documentation. Each section (Sections 4 through 8) starts with a **General Policy** statement expressing the commitment to implement the basic principles of the pertinent quality system process or activity. The General Policy statement is followed by more specific **Procedural Policies** outlining how the general policy is implemented and referencing applicable operational procedures.

The purpose of this manual is to define and describe the quality system, to define authorities and responsibilities of the management personnel involved in the operation of the system, and to provide general procedures for all processes or activities comprising the quality system.

Another purpose of this manual is to present the quality system to our customers and other external interested parties, and to inform them what specific controls are implemented at ROSE Electronics to assure quality.

President _____

Approved by & date:	Effective Date: January 1, 2003
Originated by : Sally J. Chun	This Revision Date : August 1, 2002

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